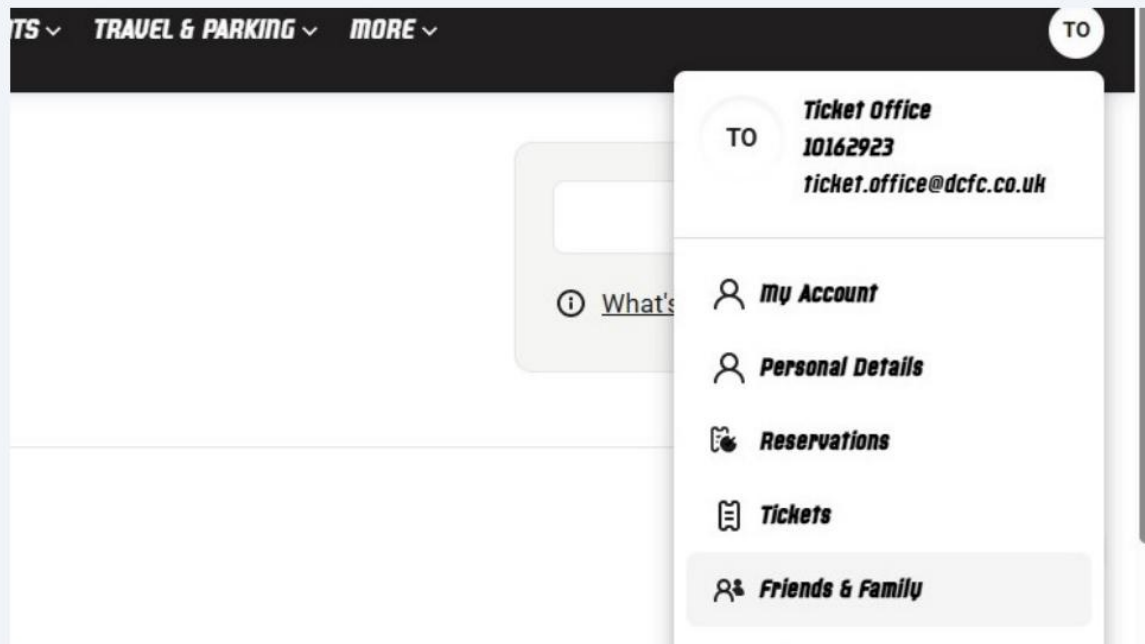


Friends & Family Guide for dcfc.co.uk

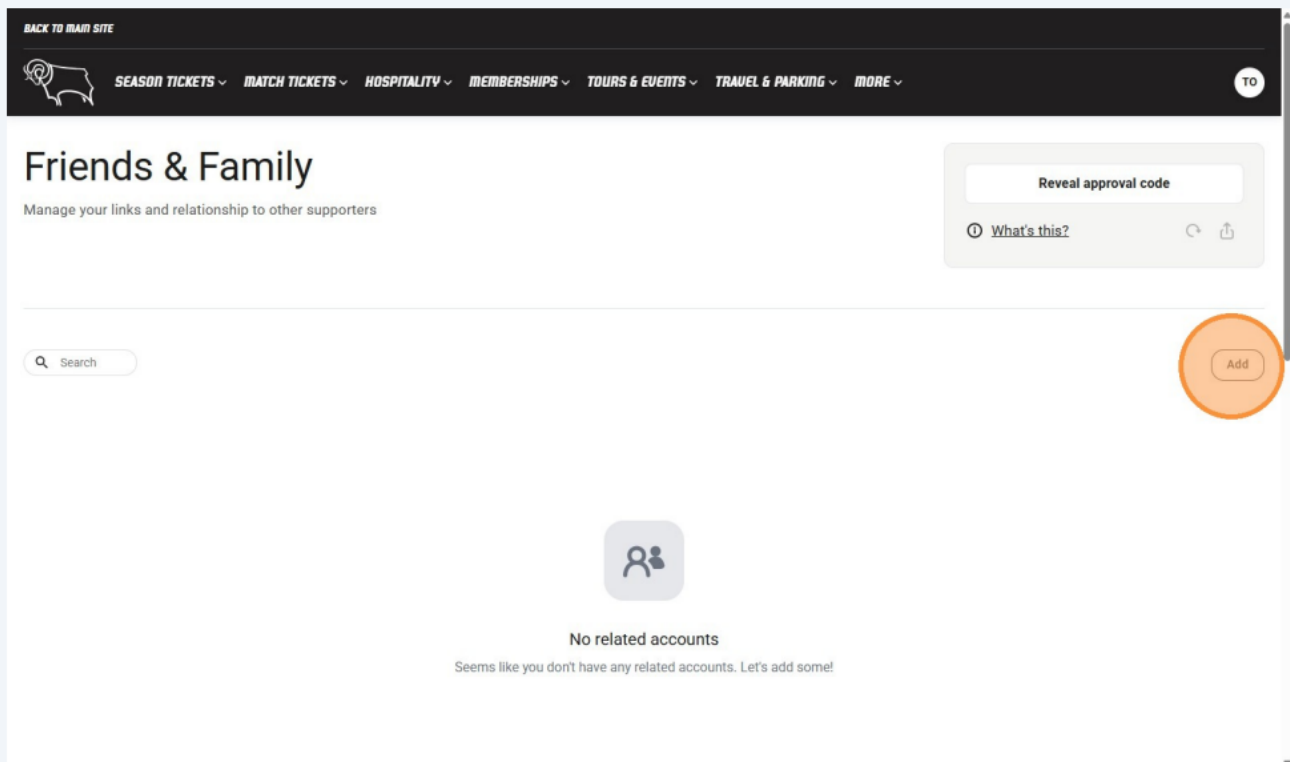
How to create a new account via your Friends & Family

Create a new account/relationship from your Friends & Family

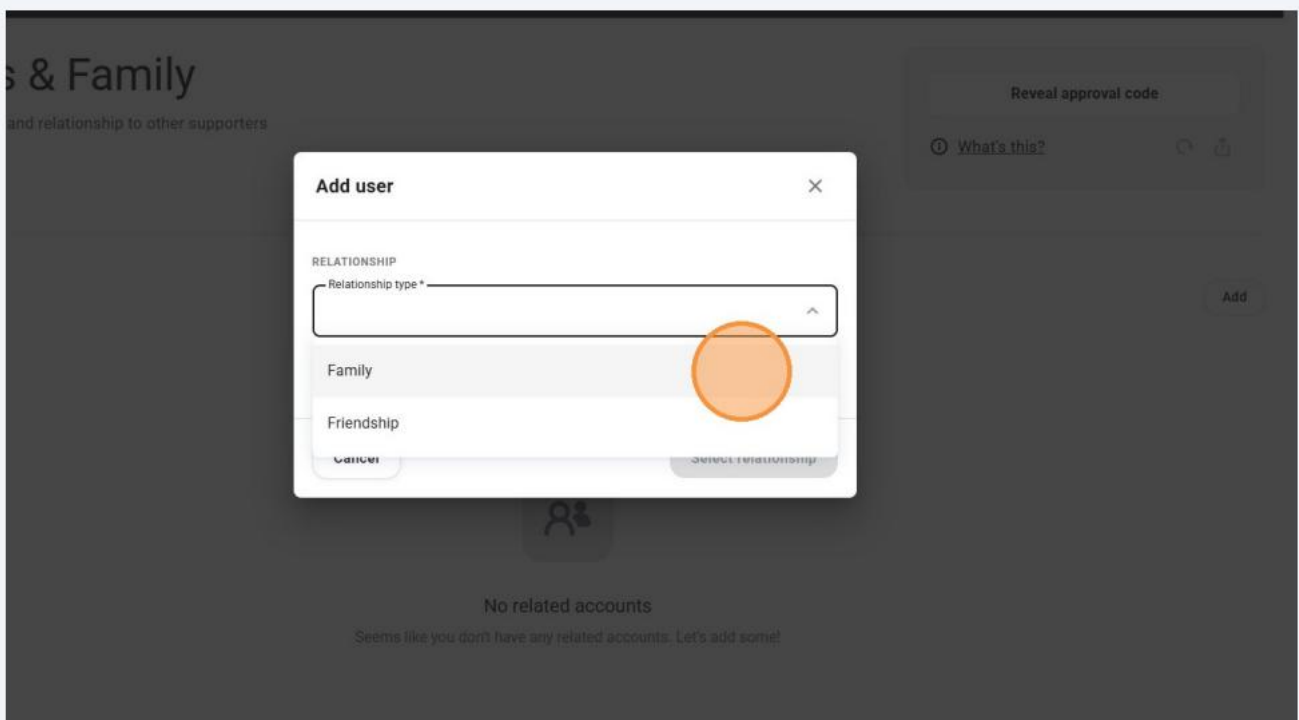
- 1 Navigate to the "Friends & Family" page after logging on to your account.



2 Click "Add"



3 Set Relationship type



4

Set the roles in the relationship. Example pictured shows adding your child to your account.

Family

Relationship to other supporters

RELATIONSHIP

Relationship type *
Family

ROLES

This person is my... *
Child

I am their... *
Parent

Strong Relationship ☒

WARNING: "Strong Relationship" is a STRONG relationship, recommended for close family members only! People sharing this relationship type have FULL ACCESS to each other's tickets, subscriptions, and other purchases

Cancel Select relationship

Reveal approval code

What's this?



Please ensure the "Strong Relationship" option is only chosen if you are happy to allow the linked relationship to have FULL ACCESS to your tickets, subscriptions, or other purchases. It is advisable to select this option if you are creating your child's account.

5 Click "Select relationship" after finishing.

The screenshot shows a modal window titled "Friends & Family" with the subtitle "Manage your links and relationship to other supporters". The modal contains two sections: "RELATIONSHIP" and "ROLES". Under "RELATIONSHIP", there is a dropdown menu for "Relationship type *" with "Family" selected. Under "ROLES", there are two dropdown menus: "This person is my..." with "Child" selected, and "I am their..." with "Parent" selected. Below these is a "Strong Relationship" toggle switch, which is currently turned on. A warning message states: "WARNING: 'Strong Relationship' is a STRONG relationship, recommended for close family members only! People sharing this relationship type have FULL ACCESS to each other's tickets, subscriptions, and other purchases". At the bottom, there are two buttons: "Cancel" and "Select relationship". The "Select relationship" button is highlighted with an orange circle.

6 Click "No"

The screenshot shows a modal window titled "Add user" with a close button (X) in the top right corner. The modal contains a question: "Does this person have an account?". Below the question are two radio button options: "Yes" and "No". The "No" option is selected, indicated by an orange circle. At the bottom, there are three buttons: "Cancel", "Back", and "Select". The "Select" button is highlighted with an orange circle. In the background, the "Friends & Family" modal is visible, showing a search bar and a message: "No related accounts. Seems like you don't have any related accounts. Let's add some!".

7 Click "Select"

The screenshot shows a 'Supporters & Family' page with a modal dialog titled 'Add user'. The dialog asks 'Does this person have an account?' with two radio button options: 'Yes' and 'No'. The 'No' option is selected. At the bottom of the dialog are three buttons: 'Cancel', 'Back', and 'Select'. The 'Select' button is highlighted with an orange circle. In the background, the page shows a 'Reveal approval code' section and a message stating 'No related accounts' with a subtext 'Seems like you don't have any related accounts. Let's add some!'.

Supporters & Family

and relationship to other supporters

Reveal approval code

What's this?

Add

Add user

Does this person have an account?

☐ Yes

☒ No

Cancel Back **Select**

No related accounts

Seems like you don't have any related accounts. Let's add some!

8 Fill in the supporter's details and click "Create Account"

The screenshot shows a 'Supporters & Family' page with a form to create a new account. The form includes fields for email, address, and a 'Create Account' button. The email field is filled with 'ticket.office@dcfc.co.uk'. The address section has a search bar with 'Derby County (the Rams) Ltd, Pride Park Stadium, Pride Park, Derby, ' and several input fields for 'Address Line1', 'Address Line2', 'City', 'County', 'Postcode', and 'Country'. The 'Create Account' button is highlighted with an orange circle. In the background, the page shows a 'Reveal approval code' section and an 'Add' button.

Supporters & Family

and relationship to other supporters

Reveal approval code

What's this?

Add

ticket.office@dcfc.co.uk

ADDRESS

Search for an address

Derby County (the Rams) Ltd, Pride Park Stadium, Pride Park, Derby, ' x

Address Line1 *

Pride Park Stadium

Address Line2 *

Pride Park

City *

Derby

County

Derbyshire

Postcode *

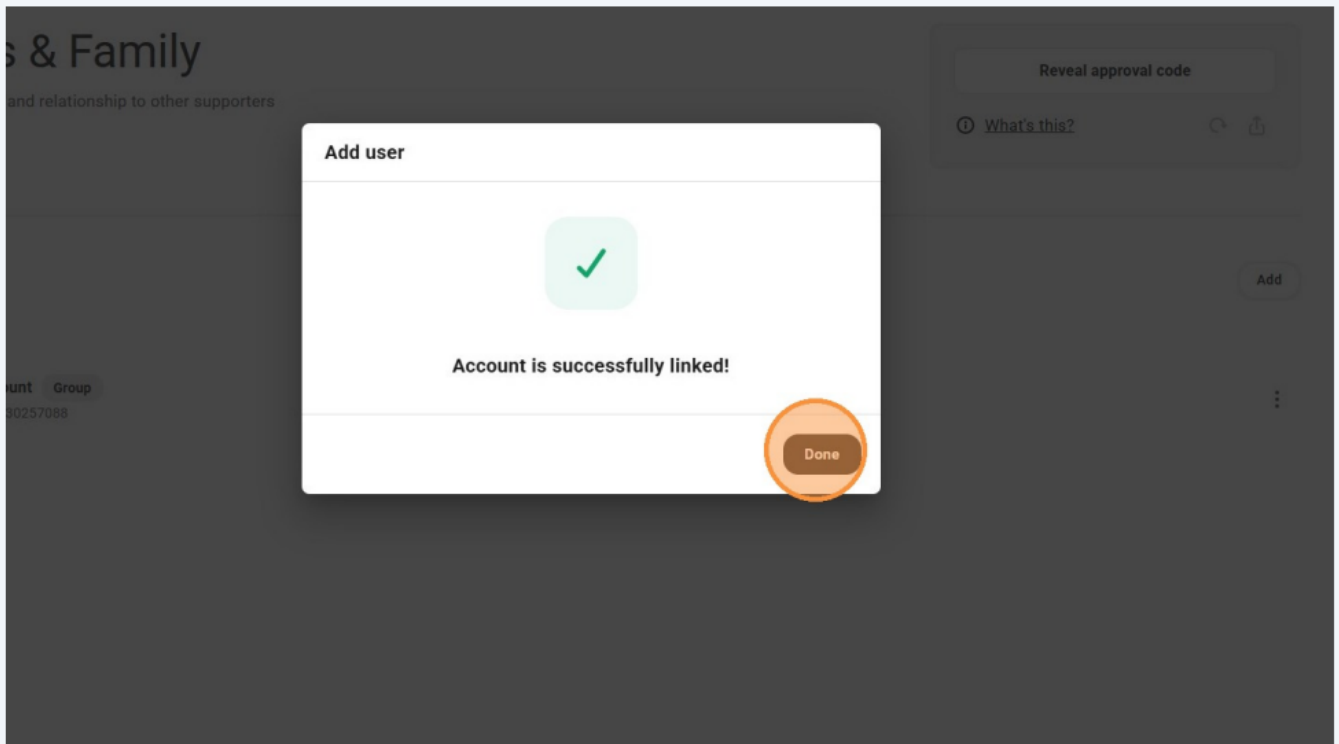
DE24 8XL

Country

United Kingdom x

Cancel Back **Create Account**

9 Click "Done"



10 The newly created account/relationship will appear on your Friends & Family page

